



VMSSoftware Update

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VMS Software News

NEWS



In addition to the news articles and press releases about VMS Software, Inc. and its products and services, we also have a number of newsletter, blogs, and social media sites ([LinkedIn](#), [Twitter](#), [Facebook](#)) where you can interact with our devoted team of marketing, sales, and development professionals.

For latest product and engineering news, including latest roadmaps, see our [Update](#) page.



January 19, 2015

DECUS Server Live at VSI

VMS Software Inc is proud to announce that the DECUSserve environment is now up and running at its new home at VMS Software Inc's headquarters in Bolton MA. URL: <http://eisner.decus.org>



July 31, 2014

Project Odyssey

HP and VMS Software, Inc. Collaborate to Extend OpenVMS Solutions



December 18, 2014

NEW Updates Page

A new VSI updates page is now live. Key business and engineering updates are now posted to this page on a regular basis. [Visit Updates.](#)



July 31, 2014

VMS Software FAQ

Have questions about us? Start with our frequently asked questions.



October 30, 2014

Netherlands: The Future of OpenVMS with HP & VMS Software, Inc.

HP and Axians/BGS are hosting an event in HP Startbaan 16

VMSSoftware News support & maintenance



Welcome to the VMS Software Support Services page. Details of each of our four support packages is provided here. To request any of the services described here, feel free to contact us at support@vmssoftware.com.

Note that any reference to a "right to new minor releases" of a VSI product refers to dot (.) releases of that product. For example, a new version 8.5 would be a minor release, whereas a 9.0 release would be considered a major release.



Platinum 24x7 Support

The Platinum 24x7 (critical support) package includes the following benefits:

- Dedicated phone number provided on sign-up
- Right to new minor releases of a VSI product
- Access to all software updates/patches provided between numbered releases
- Technical Support 24 hours a day, 7 days a week
- Assigned a remote Technical Account Manager (TAM)
- Quarterly VSI software patch analysis
- Quarterly VSI software system health checks
- Provided quarterly VSI updates

• Immediate response from initial customer contact. This assumes that the customer uses the dedicated phone line provided to the customer by VSI.



Gold 24x7 Support

The Gold 24x7 (priority support) package includes the following benefits:

- Standard support phone number provided
- Right to new minor releases of a VSI product
- Access to all software updates/patches provided between numbered releases
- Technical Support 24 hours a day, 7 days a week
- Assigned a remote Technical Account Manager (TAM)
- VSI software patch analysis
- VSI software system health checks
- Provided quarterly VSI updates

• 1 hour response from initial customer contact. This assumes that the customer uses the standard support phone line provided to the customer by VSI.



Silver 24x7 Support

The Silver 24x7 package includes the following benefits:

- Standard support phone number provided
- Right to new minor releases of a VSI product
- Access to all software updates/patches provided between numbered releases
- Technical Support 24 hours a day, 7 days a week
- Provided quarterly VSI updates

• 2 hour response from initial customer contact. This assumes that the customer uses the standard support phone line provided to the customer by VSI.



Bronze 9x5 Support

The Bronze 9x5 package includes the following benefits:

- Standard support phone number provided
- Right to new minor releases of a VSI product
- Access to all software updates/patches provided between numbered releases
- Technical Support 9 hours a day, during 5 business days a week
- Provided quarterly VSI updates

• 4 hour response from initial customer contact. This assumes that the customer uses the standard support phone line provided to the customer by VSI.

VMSSoftware News - Professional Services (1/2)



VSI Professional Services Alliance (VPSA)

VSI has entered into a grand alliance with the best OpenVMS professional services providers on the platform, to better address a low supply of quality OpenVMS professional services. As a result, OpenVMS customers now have access to one pool of top experts under one contract with VMS Software.

The following is an outline of the features of this alliance:

- Best resources available on the OpenVMS platform are pooled in one place.
- Vendors are accepted on a meritorious basis – the vendor must have an existing track record of excellence.
- As part of VSI's due diligence, each vendor must be certified by VSI before full membership is granted.
- Customer contract is with one party: VSI. This ensures orderly enforcement of quality rules, and ease of transaction.
- Transacting under one umbrella allows for efficient marketing and promotion of all member services.

VMSSoftware News - Professional Services (2/2)

Sample Offerings

The following are some (but not all) of the offerings that the VPSA is already providing:

- VSI Performance SWAT Team - advanced performance tuning for maximum performance for customers' OpenVMS applications, databases, and environments
- Open Source Consulting - VSI's deep expertise in porting open source tools and components to OpenVMS also allows us to consult on those very same components. For example: Apache, gSoap, PHP, TCP/IP, etc.
- Managed and Remote Administration of mission critical environments, including the highest level of care: 24x7 proactive monitoring of key system resources—we endeavor to fix the problem before it becomes a problem.
- Federal Services, including black badge, ITAR, and US Soil support for government agencies and companies requiring compliance.
- Legacy Services to provide long term solutions for VAX and Alpha customers, including an eventual path to modern versions of OpenVMS on Itanium or x86 (in future). We have a deep understanding of the legacy market. We can help customers finally plot a truly actionable path back to a real future.
- Enterprise Architecture support for customers with supremely complex projects, such as migrations, that require experts who have done this sort of thing before, and know where the hidden gotchas are. This service helps customers organize and plan the project before actual execution, to ensure maximum chance of success, and manage the project during execution to keep the project on course.

VMSSoftware News – Training (1/2)

[Training HQ](#)

[Courses](#)

[Schedules](#)

[Register](#)

Welcome to the official site for OpenVMS™ training.

As you may already know, OpenVMS training will now be provided by VSI, rather than HP. Just as the VSI engineers are hard at work propelling VMS into the future, VSI training is striving to bring you new and exciting course options, while still keeping the traditional OpenVMS courses and delivery methods available.

[Click here](#) for current course descriptions. Check back often (or request notification) as offerings, schedule, and certification requirements will be changing rapidly. The best way to prepare your technical personnel for current and future OpenVMS developments is through this VSI training website. As the OpenVMS system is being transformed, the training and documentation will be transformed along with it.

Please contact us at training@vmssoftware.com, for specific information regarding signing up for scheduled training, customized on-site training, notifications, and other options.

We thank you for your interest in OpenVMS training through VSI.

VMSSoftware News – Training (2/2)



*The Concept Broker
Bringing Together the Best in Partners and Software*



VSI OpenVMS Training Schedule

Written by Super User

Business Generating Software



Our current schedule for VSI OpenVMS Schedule for 2015 can be found here:

Week	Month	Startdate	Course Title	Location
34	August 2015	17	OpenVMS Fundamentals - TR-1UL101-VMS	EMEA
38	September 2015	14	System Management II - Install/Config/Customization - TR-1SL202-VMS	EMEA
41	October 2015	5	System Performance Management - TR-1SL203-VMS	EMEA
42	October 2015	12	Managing Complex Systems - TR-1SL301-VMS	EMEA
44	October 2015	26	OpenVMS Fundamentals - TR-1UL101-VMS	EMEA
45	November 2015	2	System Management I - Essentials - TR-1SL201-VMS	EMEA

VMSSoftware News—Business Engineering

Business Updates

August 10, 2015 - VSI Update 10

OpenVMS 8.4-1H1 QuickSpec for Integrity Servers is now online!
Click [here](#) to see the first of many QuickSpecs to come on our new QuickSpec site. Updates provided incrementally hereafter.

December 20, 2014 - VSI Update 5

OpenVMS "Bolton"
VSI's reference name for our first release of OpenVMS is a real mouthful: OpenVMS 8.4-1H1. Our engineers dubbed the new release *Bolton*, a reference to the quiet Massachusetts hamlet where we are headquartered. So, if you hear us refer to the Bolton release, you will know what we are referring to.

December 18, 2014 - VSI Update 1

Pricing for OpenVMS 8.4-1H1
New pricing information was released today in a letter by VSI's CEO, Duane Harris. The letter confirms the spring 2015 release date and announces that OpenVMS 8.4-1H1 will be available for pre-order in February 2015.

Furthermore, the February 2015 field test was announced. See VSI Update

Engineering Updates

Oct 5, 2015 - VSI Update 11

Latest Quarterly Roadmap Posted!
This latest roadmap was presented at the 2015 OpenVMS Boot Camp in Nashua, New Hampshire USA. Check it out on the [Products](#) web page. This roadmap will be updated every quarter hereafter.

July 30, 2015 - VSI Update 9

New Roadmap Posted!
A new OpenVMS rolling roadmap has been posted on the [Products](#) web page. This roadmap will be updated every quarter hereafter.

May 13, 2015 - VSI Update 8

Golden Master Delivered to Manufacturing Two Days Ahead of Schedule!
A round of congratulations goes to VSI's tireless development and lab/network support teams! They have pulled off the latest release of OpenVMS for Intel i4-based Integrity servers ahead of schedule.

What makes this a remarkable release is that it happened concurrently with a massive effort to transition the OpenVMS development environment from India to Bolton, Massachusetts USA. The entire development environment

VMSSoftware Latest News



Blogs

November 2015

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Archives

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Compatibility

Proposed changes to future releases of Caché and Ensemble

« Supported Technologies

Open VMS Support for Integrity i4 servers

Posted by [Andreas](#) on Friday, Nov 20th, 2015 at 10:03 am

InterSystems and Hewlett Packard Enterprise (HPE) have met with OpenVMS clients about their needs and plans, particularly around the new HPE Integrity i4 servers. Collectively we've decided that it is in our joint clients' interest to amend InterSystems' [previous statement](#) regarding OpenVMS 8.4-1H1 support.

OpenVMS 8.4-1H1 offers support for the new Integrity i4 servers which is a key issue for joint customers who've decided to invest in new hardware. With assistance from both HPE and VMS Software Inc. (VSI), InterSystems will support OpenVMS 8.4-1H1 on both Integrity i2 and i4 servers. Expected availability for Cache' and Ensemble on OpenVMS 8.4-1H1 is Q1 2016.

InterSystems is working closely with HPE and VSI to ensure that our mutual clients receive responsive and effective support for their OpenVMS deployed solutions.

Tags: [Caché](#), [Ensemble](#), [OpenVMS](#), [Platforms](#)

VMSSoftware Latest News

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